

ROLE TITLE: TEAM LEAD**TEAM: GREETERS****DEPARTMENT: OPERATIONS****Team overview**

Greeters are the ambassadors of Underland, and the beautiful new world we're co-creating. At Greeters, we facilitate the transition between the default world and the burn. Our role is to educate people about the 10 principles on their arrival, shed their default world maps and models that no longer serve them, and set their intention for the burn ahead. The beginning of every Underland journey begins at greeters with a ceremonial rite of passage designed to prepare all participants for the transformational experience ahead of them, and ensure they can get the most out of their burn.

Role description

The Greeters Team Lead is responsible for providing leadership and strategic direction for the Greeters team. The Team Lead liaises with Gate Team Lead, Traffic TL and Crew Wranglers year-round for recruitment, engages with their crew and manages rosters and crew onsite.

Time commitment

Year round: 2-3 hours per week (on average)

August-September: 3-4 hours per week

On site: Duration of the event

Duties

- Provide inculturation opportunities and training to participants/greeters crew
- Provide leadership and strategic direction for the Greeters team
- Liaise with Crew Wranglers to recruit Greeters crew
- Manage Greeters crew roster
- Monitor and maintain inventory of greeter team equipment and upgrade as necessary
- Submit an annual budget request and report and purchase crew equipment from allocated budget amount.

- Work with Gate Team Lead and Traffic Team Lead to ensure collaborative entry processes and procedures

Qualities and experience

- Leadership/management experience
- A strong knowledge of the 10 principles and the culture & ethos surrounding burns
- Previous experience working in a greeters team
- Good communication/people skills and a sense of humour
- Creative flair and quick wit for coming up with enculturation strategies

How to Join: Email crew Wranglers at crew@commonarts.org.au.